

# Shared Services Accelerator

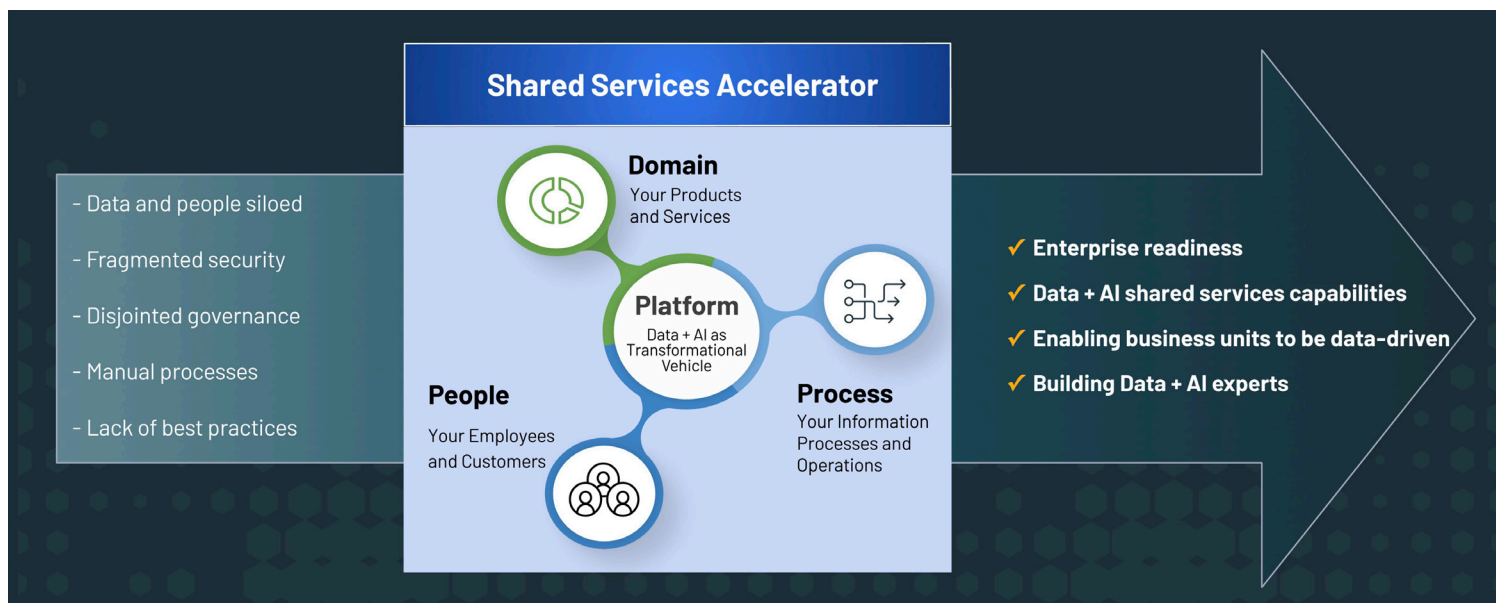
Accelerate your enterprise-scale operating model to drive Data + AI excellence

## Summary

As customers continue to push forward on their Data + AI journeys to become data-driven enterprises by operationalizing the data lake and enabling self-service capabilities with the right set of governance and controls, many face challenges managing the balance across people, process and technology components as a cohesive enterprise-scale operating model. The Shared Services Accelerator (SSA) is a Databricks Professional Services Offering that guides customers to be data-driven by implementing DataOps and Center of Excellence (CoE) practices with Databricks as the key enabling platform. The offering draws upon best practices, the Databricks Data + AI maturity model and the SSA delivery methodology honed in and curated from numerous enterprise-scale Data + AI platform implementations for Fortune 100 customers.

## Key outcomes

- Assessment of your current Data + AI ecosystem and gap analysis
- Tailored SSA Success Plan laying the target state across strategy, business use cases, architecture, people, operations and data
- Shared services supporting self-service and managed data capabilities, user enablement and support framework, and onboarding of business units and use cases



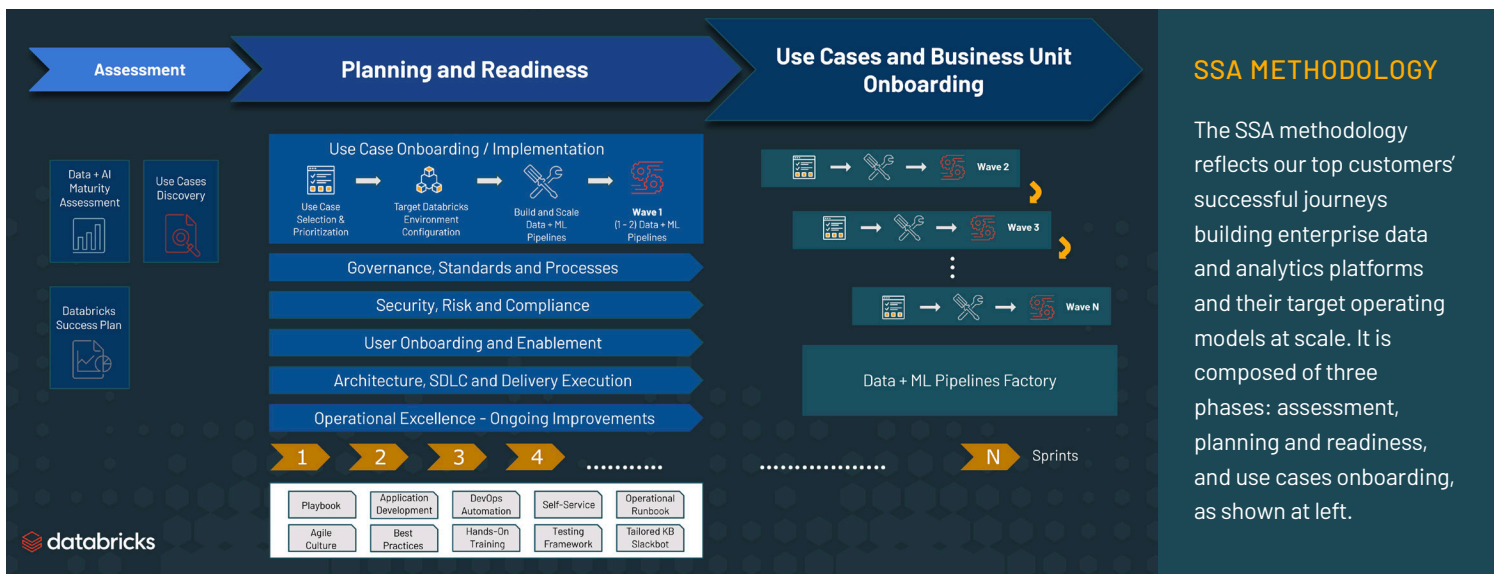
## Common problems and challenges with scaling Data + AI practices

- Missing business value alignment and quantification
- Lack of holistic strategy to scale data
- Manual processes and growing backlog of central team
- No operating model on optimizing Data + AI expertise and nurturing
- Strategy focusing only on technology modernization
- Building data products is not easy

## Key benefits

- Scaled data architecture with platform thinking that enables self-serve data infrastructure
- Clear vision for data-centric organizational culture
- Modern data management practices fit for purpose
- Rapid data product development
- Turn data science and analytics craft into production manufacturing assembly line with DataOps
- Distribute data efficiently while retaining agility, security and control

## Databricks Shared Services Accelerator methodology



## Available tiers and package components

SHARED SERVICES ACCELERATOR TIERS			
PACKAGE COMPONENTS	SHARED SERVICES GOLD	SHARED SERVICES PLATINUM	PROJECT DURATION
▪ Data Strategy Advisory		✓	Gold: 15 weeks* Platinum: 28 weeks*
▪ Shared Services Implementation	✓	✓	
▪ Tailored Training and Learning Path	✓	✓	Please contact your Databricks account executive who will connect you with the appropriate SSA expert.
▪ Use Cases Onboarding	✓	✓	
▪ Data Products for Enterprise		✓	
▪ DR Strategy and Implementation		✓	
▪ Dedicated RSA and Dedicated CSE		✓	
▪ Partner Success (DPP or SPP Enrollment)		✓	* Up to 3 resources with 2 technical SMEs